JOURNEY INFORMATION
Cape Town - Dar

ITINERARIES & MAP
Train Specifications
General Information
Terms & Conditions

The Most Luxurious Train in the World
DAY 1

11:00 Depart from Platform 23 at Cape Town Station. Guests may freshen up in their suites before joining fellow travellers in the lounge car or observation car.

13:00 Lunch is served in the dining cars.

15:00 The train reaches Worcester in the Hex River Valley before climbing ±750m up the face of the escarpment. The train arrives at the first of four tunnels on the pass. The last tunnel is 13.5 kilometres long so guests are to be careful when walking through the train and may wish to turn on necessary lights.
Welcome
Arrive at the station. Please ensure you have all your documents and completed forms.

Revised 24 June 2019

Welcome to Rovos Rail
Rovos Rail offers a package

Please pack a small overnight bag for the stay in Madikwe. Tog bags have been placed in your suite for your convenience. See Inclusions/Exclusions. Spa facilities available (own account). Payment in ZAR or by credit card only. Times of meals and activities are seasonal and will be confirmed on arrival.

DAY 2
KIMBERLEY
07:00 Breakfast is served in the dining cars until 10:00.
12:30 Lunch is served in the dining cars.
14:30 Arrive Kimberley. Disembark for a tour of the city, Diamond Mine Museum and the Big Hole.
17:00 Depart Kimberley. Ten minutes after leaving Kimberley, a shallow lake appears on the left-hand side of the train where, on occasion, there are spectacular flocks of Lesser Flamingos.
19:30 Dinner is served in the dining cars en route to Klerksdorp. Overnight on board. Dress: Formal

DAY 3
PRETORIA
07:00 Breakfast is served in the dining cars until 09:45. The train travels northeast through the goldfields.
10:00 Arrive at Rovos Rail Station in Pretoria. Enjoy a walking tour of the station and locomotive workshops (weather permitting) followed by lunch on the platform and a city tour of Pretoria at 14:15.
18:00 Depart for Zeerust in the North West Province.
19:30 Dinner is served in the dining cars en route to Zeerust. Dress: Formal

DAY 4
MADIKWE
Please pack a small overnight bag for the stay in Madikwe. Tog bags have been placed in your suite for your convenience. See Inclusions/Exclusions. Spa facilities available (own account). Payment in ZAR or by credit card only. Times of meals and activities are seasonal and will be confirmed on arrival.

DAY 5
MADIKWE
07:00 Breakfast is served in the dining cars until 10:00.
11:00 Disembark at Zeerust. Transfer by coach to Madikwe for a two-night stay. Lunch is served upon arrival.
19:00 Dinner at the lodge. Dress: Casual

DAY 6
MADIKWE
Early morning game drive (approximately 3 hours).
07:00 Breakfast is served at the lodge until 09:30. Please ensure your bags are ready for collection at 10:00 and proceed to check-out.
10:30 Depart the lodge. Transfer to the train at Gaborone in Botswana. Border formalities will take place en route and guests are required to present themselves to the border officials (luggage may be searched).
13:00 Lunch is served in the dining cars. Depart Gaborone at 13:30.

DAY 7
AT LEISURE
Victoria Falls: If you have decided to book activities through the on-board lecturer, please ensure you have done so before lunch. Cash accepted.
Lectures in morning and/or afternoon in the lounge car. Please consult Lecture Sheet for details.
07:00 Breakfast is served in the dining cars until 10:00. The train departs Plumtree.
13:00 Lunch is served in the dining cars.
16:30 Tea is served in the lounge car and observation car.
19:30 Dinner is served in the dining cars en route to Thompson’s Junction. Dress: Formal

DAY 8
VICTORIA FALLS
Please pack a small overnight bag for the stay at Victoria Falls Hotel. See Inclusions/Exclusions. Meals are taken at the Victoria Falls Hotel. Currency exchange available at hotel (passports not required); there is a business centre and WiFi available throughout. If you are crossing the border into Zambia during your stay, please obtain your passport from the Train Manager or Administration Host/ess.
07:00 Breakfast is served in the dining cars until 10:00.
12:00 Arrive at the incomparable Victoria Falls. Disembark with overnight bag and walk across to the hotel. Welcome address on the lawn followed by lunch at Jungle Junction. Luggage will be delivered to the rooms.
15:45 WINTER / 16:15 SUMMER Meet in the hotel foyer before departure for the Sunset Cruise on the Zambezi.
19:30 Dinner is served at the Livingstone Room, Victoria Falls Hotel. Dress: Smart Casual (strictly no safari-wear, shorts, sandals or sneakers)
**DAY 9**

**VICTORIA FALLS**

*Check-out time is normally at 10:00 (to be advised). If you have organised morning activities, please ensure you have checked out. Complimentary luggage storage at reception until afternoon departure. Please call the front desk and they will send a porter to collect your luggage.*

<table>
<thead>
<tr>
<th>Time</th>
<th>Activity</th>
</tr>
</thead>
<tbody>
<tr>
<td>06:30</td>
<td>Breakfast is served at the Jungle Junction Restaurant until 10:00. Day at leisure in the Victoria Falls.</td>
</tr>
<tr>
<td>13:00</td>
<td>Lunch at Jungle Junction.</td>
</tr>
<tr>
<td>15:00</td>
<td>Meet on station platform for departure to Zambia.</td>
</tr>
<tr>
<td>16:00</td>
<td>Depart Victoria Falls and cross the bridge to Livingstone. Tea is served in the lounge car or observation car.</td>
</tr>
<tr>
<td>19:30</td>
<td>Dinner is served in the dining cars. <em>Dress: Formal</em></td>
</tr>
</tbody>
</table>

*Please ensure the Train Manager or Administration Host/ess has your passport for border formalities.*

**DAY 10**

**AT LEISURE**

*Lectures in morning and/or afternoon in the lounge car. Please consult Lecture Sheet for details.*

<table>
<thead>
<tr>
<th>Time</th>
<th>Activity</th>
</tr>
</thead>
<tbody>
<tr>
<td>07:00</td>
<td>Breakfast is served in the dining cars until 10:00. After breakfast, the train travels across the Kafue railway bridge – a 477-metre long steel girder truss bridge of 13 spans each at 33 metres supported on concrete piers. Enjoy a day at leisure on the train or as it travels through Zambia.</td>
</tr>
<tr>
<td>13:00</td>
<td>Lunch is served in the dining cars. The train passes through the country’s capital, Lusaka.</td>
</tr>
<tr>
<td>16:30</td>
<td>Tea is served in the lounge car and observation car.</td>
</tr>
<tr>
<td>19:30</td>
<td>Dinner en route to Kapiri Mposhi and the start of the TAZARA railway line. <em>Dress: “African” Theme or Smart Casual</em></td>
</tr>
</tbody>
</table>

**DAY 11**

**AT LEISURE**

*Lectures in morning and/or afternoon in the lounge car. Please consult Lecture Sheet for details.*

<table>
<thead>
<tr>
<th>Time</th>
<th>Activity</th>
</tr>
</thead>
<tbody>
<tr>
<td>07:00</td>
<td>Breakfast is served until 10:00. The train passes through Serenje. Enjoy a day at leisure on the train.</td>
</tr>
<tr>
<td>13:00</td>
<td>Lunch is served in the dining cars.</td>
</tr>
<tr>
<td>16:30</td>
<td>Tea is served in the lounge car and observation car.</td>
</tr>
<tr>
<td>19:30</td>
<td>Dinner is served in the dining cars en route to Kasama. <em>Dress: Formal</em></td>
</tr>
</tbody>
</table>

**DAY 12**

**CHISIMBA FALLS**

<table>
<thead>
<tr>
<th>Time</th>
<th>Activity</th>
</tr>
</thead>
<tbody>
<tr>
<td>06:00</td>
<td>Breakfast is served in the dining cars until departure.</td>
</tr>
<tr>
<td>08:00</td>
<td>Disembark the train at Kasama for a morning excursion to Chisimba Falls.</td>
</tr>
<tr>
<td>11:00</td>
<td>Depart Kasama. Travel towards the border.</td>
</tr>
<tr>
<td>13:00</td>
<td>Lunch is served in the dining cars.</td>
</tr>
<tr>
<td>16:30</td>
<td>Tea is served in the lounge car and observation car.</td>
</tr>
<tr>
<td>19:30</td>
<td>Dinner is served in the dining cars en route to Mbuya. <em>Dress: Formal</em></td>
</tr>
</tbody>
</table>

**PLEASE PUT YOUR WATCHES FORWARD AN HOUR BEFORE RETIRING FOR THE EVENING.**

**DAY 13**

**MAKAMBAKO (OPTIONAL)**

*Lectures in morning and/or afternoon in the lounge car. Please consult Lecture Sheet for details.*

<table>
<thead>
<tr>
<th>Time</th>
<th>Activity</th>
</tr>
</thead>
<tbody>
<tr>
<td>07:00</td>
<td>Breakfast is served in the dining cars until 10:00.</td>
</tr>
<tr>
<td>09:00</td>
<td>Arrive at Makambako and enjoy an optional stroll through the town – time permitting.</td>
</tr>
<tr>
<td>10:30</td>
<td>Depart and travel towards Mlimba. The train descends into the Rift Valley and through the Udzungwa Mountains as it negotiates the tunnels, switchbacks and viaducts of the escarpment towards the Selous.</td>
</tr>
<tr>
<td>13:00</td>
<td>Lunch is served in the dining cars.</td>
</tr>
<tr>
<td>16:30</td>
<td>Tea is served in the lounge car and observation car.</td>
</tr>
<tr>
<td>19:30</td>
<td>Dinner is served in the dining cars en route to Mbuya. <em>Dress: Formal</em></td>
</tr>
</tbody>
</table>

**DAY 14**

**SELOUS GAME RESERVE**

*Lectures in morning and/or afternoon in the lounge car. Please consult Lecture Sheet for details.*

<table>
<thead>
<tr>
<th>Time</th>
<th>Activity</th>
</tr>
</thead>
<tbody>
<tr>
<td>07:00</td>
<td>Continental breakfast is served in the lounge and observation cars until 08.00. The train descends into the highlands and traverses the fertile lands of Tanzania towards Dar es Salaam.</td>
</tr>
<tr>
<td>10:30</td>
<td>Brunch is served in the dining cars until 12.00.</td>
</tr>
<tr>
<td>12:30</td>
<td>Game visit in the Selous Game Reserve, the largest in Africa at 55 000km² (time permitting).</td>
</tr>
<tr>
<td>17:00</td>
<td>Rejoin the train.</td>
</tr>
<tr>
<td>19:30</td>
<td>Dinner is served in the dining cars en route to Gwata. <em>Dress: “1920s” Theme or Smart Casual</em></td>
</tr>
</tbody>
</table>

**DAY 15**

**DAR ES SALAAM**

*Please ensure that you have obtained your passport from the Train Manager or Admin Host/ess.*

<table>
<thead>
<tr>
<th>Time</th>
<th>Activity</th>
</tr>
</thead>
<tbody>
<tr>
<td>05:45</td>
<td>Depart Gwata in and travel in an easterly direction towards the coast.</td>
</tr>
<tr>
<td>07:00</td>
<td>Breakfast is served in the dining cars until 08:30.</td>
</tr>
<tr>
<td>10:00</td>
<td>Arrive at journey’s end in Dar es Salaam, Tanzania.</td>
</tr>
</tbody>
</table>

Please dress accordingly for game drives: mornings can be cool then warm up considerably; afternoons can be warm then cool down considerably. Warm clothing, hats and sun protection are advised (season dependent). Rain capes are available.

Excursions may be changed according to schedule achieved. Times are approximate and cannot be guaranteed.

Please check with the Train Manager or reservations@rovos.co.za for any updates or changes to the itinerary.

In your suite you will find the Journeys magazine that features articles of interest related to the route.

We strongly discourage giving any form of handout to children while travelling. This action may have detrimental consequences to local communities. If you would like to give responsibly, we support many local charities and would be happy to assist.

**INCLUDES** Accommodation; all meals; all alcoholic and other beverages; 24-hour full room service and bar facilities; limited laundry service; guided excursions (where applicable); entrance fees as per itinerary; government tax; on-board historian and doctor.

**EXCLUDES** Pre- and post-tour accommodation, flights and transfers; visas; staff gratuities; French Champagne; souvenirs.

**INCLUDED in off-train accommodation** Accommodation: meals; bottled water and a limited wine selection during meals; light snacks and drinks on Sunset Cruise.

**EXCLUDED from off-train accommodation** Beverages (dependent); meals at unspecified venues; laundry; telephone calls.

**MEALS ON BOARD** (unless adjusted) Breakfast 07:00-10:00 • Lunch 13:00 • Tea 16:30 • Dinner 19:30.

**UPDATED 24 JUNE 2019**
ROYAL SUITES

±16m²
±172ft²

Double Lengthways

Minibar, air conditioning, writing desk, luggage shelf, cupboards, safe, en-suite bathroom with toilet, bath and shower.

DELUXE SUITES

±10m²
±108ft²

Double Lengthways

Minibar, air conditioning, writing desk, luggage shelf, cupboards, safe, en-suite bathroom with toilet, bath and shower.

PULLMAN SUITES

±7m²
±76ft²

Daytime sofa couch

Night-time double bed or side-by-side twin

Tea drawer, air conditioning, fold-out writing desk, luggage shelf, cupboards, safe, en-suite bathroom with toilet and shower.

Bed Dimensions: LxW in CM
Double: 200x189
Split Twin: 200x75

Bed Dimensions: LxW in CM
Double: 189x189
Double Crosswise: 189x160
Split Twin: 189x75

Bed Dimensions: LxW in CM
Double: 189x150
Side-by-side Twin: 189x75
Single lower: 189x94
Single upper: 189x60

THE SUITES & COACHES

Each train has accommodation carriages, dining cars, a lounge car (±26 seats), small gift shop, smoking lounge (±11 seats) and observation car (±32 seats) with open-air balcony. The three types of suites are elegant and spacious offering passengers privacy, comfort and luxury with double or twin beds and fittings and facilities that are of the highest standard. All have en-suites with shower, toilet, basin and bath (Royal only), tea facilities, safes, air conditioning, linen and amenities and are serviced daily. There is adequate storage and small cupboards with hangers and shelves.

Suite layouts may differ from images.

UPDATED 19 DECEMBER 2018
BOOKING: Upon written request via email/fax and subject to availability, we will PROVISIONALLY book your place on the chosen tour. Space is allocated and held BUT if another client requires definite suites, the holding agent/guest will be asked to confirm with a deposit payment or release the suite. Upon written confirmation via email/fax and a completed Reservation Form, final confirmation details and an invoice will be sent. Upon receipt of the relevant payment the booking will be CONFIRMED. Conditions apply. See T&Cs.

CANCELLATION: Cancellation of a confirmed booking received prior to departure is subject to a fee of the per person tour price. See T&C. Cancellation insurance is compulsory as these fees will not be waived. We offer insurance to South African residents. For international guests we suggest you contact your local insurance agent for assistance. Please bring a copy of your travel insurance policy stating clearly the company, policy number and 24-hour medical emergency telephone number.

SCHEDULING TIMES, ROUTES AND EXCURSIONS: We cannot be held liable for any delays due to trains not running to schedule. Off-train excursions cannot be guaranteed and will only be undertaken if time and circumstances permit. Departure and arrival times are approximate and cannot be guaranteed. We reserve the right to alter our routing at any time between departure and arrival points. We caution against same-day air travel on departure/arrival days due to possible delays with flights or the train. We do our best to fulfill our obligations but it goes without saying that with many loco changes as well as other logistical permutations it is not uncommon to be delayed. It is very important we have your arrival and departure details. Should you be delayed, kindly contact +27 (0) 12 315 8242.

MEDICAL:
- All guests are solely responsible for ensuring they are capable of undertaking the tours and activities.
- Please inform us at the time of your reservation if you have any medical conditions, physical disabilities or allergies.
- We have a doctor on board at the Dar es Salaam and Angola trips.
- Anti-malarial precautions are recommended. Malaria areas: Swaziland, Kruger Park, Northern Botswana, Zimbabwe, Zambia, Etosha, Tanzania, DRC and Angola.
- Recommended immunisations (not required): Hepatitis A + B, Polio, Tetanus, Cholera (low risk).
- A Yellow Fever/Medical Exemption Certificate is essential if travelling to/from Tanzania, DRC and Angola. Although all countries travelled through don’t require this, countries guests return to after the trip often require them.
- Please consult your clinic or doctor. TRAVEL DOCTOR AFRICA local 0861 300 911 or international +27 (0) 11 214 9030.

PASSPORTS AND VISAS: The onus is upon the client to ensure that passports and visas, as may be required, are valid prior to departure for Africa. On the various journeys we travel through: South Africa, Swaziland, Namibia, Zimbabwe, Botswana, Zambia, Tanzania, Democratic Republic of Congo (DRC) and Angola. Some nationalities are eligible to purchase port-of-entry visas. Immigration forms will be available on board. Please ensure you have a minimum of US$200 in cash with you. Angola and DRC visas must be obtained prior to travel. We request guests obtain their Tanzanian visa prior to travel when possible. Passports must have at least five blank VISA pages and must be valid for at least six months from your return-home date. Please enquire with us or check with the relevant embassies in good time regarding applications. Visas are also available through visa and booking agents.

AMENITIES: Rovos Rail provides a complete amenity bag with the following South African products: soap (25g), tissues, shampoo (30ml), conditioner (30ml), bath and shower gel (30ml), hand and body lotion (30ml), lip balm (4.8g), sun cream SPF50 (8ml), insect repellent gel (8ml), cotton-wool pads, ear buds, a shoe mit, nail file, small sewing kit and a shower cap. Plug-in hairdryers – in addition to your bathroom unit (if applicable) – are available on board.

CHILDREN: We accommodate children but we kindly ask parents to be sensitive to the adult nature and atmosphere of the train by keeping them respectful and quiet. Long journeys are not recommended for under 13s. Children between 0-2 years old are not permitted to travel. There are no child-minding facilities or activities available for children on board. See Child Policy.

CURRENCY:
- South Africa – Rands only. We accept all major credit cards on the train.
- Outside of South Africa – Rands are accepted in Namibia and Swaziland. US Dollars are accepted in Zimbabwe, Tanzania (Dar es Salaam only), DRC and Angola. Cash is highly recommended. Hotels and major dealers accept credit cards.
- US Dollars printed before year 2000 or that look worn will not be accepted. Low denominations recommended for shopping/gratuitities. Larger denominations recommended for exchanging money to local currency (especially in Tanzania) as you get a better rate.

UPDATED 24 JUNE 2019
Dietary Requirements: We will do our best to cater for dietary requirements provided a detailed request has been made at that time of your reservation. If a special request has not been made, the chefs will endeavour to prepare suitable meals with the ingredients available on board. We regret we are unable to prepare meals requiring strict religious observance in the preparation.

Dining: Meals on board are served in one sitting only in the dining cars and are complemented by a selection of fine South African wines. Breakfast: 07:00-10:00 • Lunch: 13:00 • Tea: 16:30 • Formal Dinner: 19:30. Bar service is from 07:00-01:00. All meals are served at these times unless otherwise stated in the timetable. A gong heralds lunch and dinner.

Dress: - Days on board are smart casual: Neat, conventional yet relatively informal in style combining casual and formal clothing pieces. - Evening attire is more formal: For gentlemen a jacket and tie is a minimum requirement while for ladies we suggest cocktail/evening dresses or suits. On long journeys we enjoy theme evenings where guests can dress up accordingly or opt for smart casual: • Golf Safari, African Collage, Dar es Salaam and Lobito: 1 x “AFRICA” evening and 1 x “1920s” evening. See Journey Info. • Namib Safari: 1 x “AFRICA” evening. See Journey Info. - Off-train excursions: We recommend comfortable walking shoes, sun lotion and hats. If required, blankets and rain capes are available. - Game drives are on open vehicles so please dress accordingly: mornings can be cool then warm up considerably; afternoons can be warm then cool down considerably. Please see average temperatures as a guide.

Electricity: 220V AC 50Hz 3-point round-pronged wall plugs and 110V/220V 2-pin plugs for shavers and chargers. International adaptors are available. A generator supplies power. Please be aware that certain breaks in power are necessary when servicing is required.

Gift Shop/Administration: There is a small gift shop on the train at the hotel and at Rovos Rail Station. Due to the varying exchange rates, credit cards are preferred. The hostess on duty has a basic First Aid Kit and personal essentials (toothbrushes, razors, earplugs etc.). He/she will also fulfill any administrative requirements and check your onward arrangements. If the map supplied is not comprehensive enough you may purchase a more detailed map from the Gift Shop.

Gratuities: Gratuities for the staff are at your discretion. If you wish to show your appreciation in this manner, there will be a marked envelope in your suite that you can hand directly to the Train Manager who will distribute any amounts on a pro-rata basis (share) among the staff on board. An amount between ZAR100-200 (US$10-20) per person per night is suggested, depending on the length of your journey.

Laundry: There is a limited laundry service on board comprising household washers, dryers and steam irons. The turnaround is 48 hours so we are not able to handle a week’s worth of laundry. There are no dry-cleaning facilities en route or on board. Please note that while we are providing a complimentary service we cannot be held responsible for items that may be damaged or lost in the process.

Locomotion: Use of steam has become increasingly difficult over the years as more and more water and coaling facilities have been scrapped. Diesel or electric locomotives are used while steam is used in and around the area of Rovos Rail Station only.

Luggage: Each suite has a luggage rack that runs its length providing ample space for storage. On selected long journeys, guests are provided with a Rovos Rail bag that can be used for overnight trips or hand luggage on aircraft.

Magazines, Maps and Games: There are board games, cards, a card table (dependent), books and magazines available for your use in the lounge and observation cars while on board. In your suite is a map, itinerary and the Journeys magazine featuring articles of interest related to your route. If the map supplied is not comprehensive enough you may purchase a more detailed map from the Gift Shop.

Mobile Devices and Internet: In maintaining the spirit of train travel there are no radios or television sets on board. The use of mobile phones, laptops and essentially anything that has the ability to disturb other passengers is confined to the privacy of your suites only. The reception is poor while the train is moving. It is advised to contact your service provider to ensure the correct settings for network services are activated. WiFi is available at our lounges in Cape Town and Pretoria and at most off-train accommodation (although not always guaranteed).

Postage: Stamps are available for sale from the Gift Shop. Postcards may be handed to the Administration hostess for posting.

Security: An electronic safe is provided in the cupboard in each suite.

Smoking: On board the train smoking is allowed in the smoking Club Lounge only. HOWEVER, please be mindful of other non-smoking guests, that the train is generally made up of wood and DO NOT throw flammable items such as cigarette or cigar butts off the train. Bush fires in Africa are a constant and dangerous hazard. Please note at the time of your reservation if you are smoking or non-smoking so that the appropriate room might be requested at the hotels.

Special Occasions: Please note at the time of your reservation if you are celebrating an occasion as we’d like to share it with you.

Temperature and Time Zones: All public cars are fitted with gas-filled air-conditioning systems. Each suite has an individual air-conditioner with temperature controls that can also be set to heat mode. Windows should be closed while operating the air-conditioning unit. Electric under-blankets are fitted on the bed. See guide...

Average Temps °C

<table>
<thead>
<tr>
<th>AREA</th>
<th>JAN/FEB</th>
<th>MAR/APR</th>
<th>MAY/JUN</th>
<th>JUL/AUG</th>
<th>SEP/OCT</th>
<th>NOV/DEC</th>
<th>Rainfall Months</th>
<th>TIME ZONE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cape Town, SA</td>
<td>18</td>
<td>28</td>
<td>13</td>
<td>26</td>
<td>9</td>
<td>21</td>
<td>17</td>
<td>19</td>
</tr>
<tr>
<td>Pretoria, SA</td>
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<tr>
<td>Durban, SA</td>
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<td>26</td>
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<tr>
<td>Port Elizabeth, SA</td>
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<td>Mbambane, Swaziland</td>
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<td>Gabonorte, Bolivia</td>
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<td>Vic Falls, Zimbabwe</td>
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<td>Lusaka, Zambia</td>
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<td>South Luangwa, Zambia</td>
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<td>12</td>
<td>30</td>
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<tr>
<td>DAR, Tanzania</td>
<td>18</td>
<td>28</td>
<td>18</td>
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<tr>
<td>Walvis Bay, Namibia</td>
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<tr>
<td>Etosha Pan, Namibia</td>
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<tr>
<td>Lobito, Angola</td>
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<td>32</td>
<td>29</td>
<td>34</td>
<td>25</td>
<td>33</td>
<td>20</td>
<td>28</td>
</tr>
</tbody>
</table>

The Track: The track over which we travel is inconsistently maintained. If you wake at night imagining the train is travelling at high speed, be assured that the state of the track below creating that impression. We restrict the train to 60km/h (37mph) and over bad sections reduce speed to as little as 20km/h (12mph). If you find it noisy, earplugs are available at the Gift Shop.

Water: The water used on the train is carried in tanks under each coach. These tanks are filled every day but they cannot be topped up while the train is travelling. Please assist us by using water responsibly. Water inside the cabins has been filtered and chlorinated; it is safe for bathing and brushing teeth only. Please use the bottled water provided for drinking.

Journeys Combined
If you have an overnight stop in Pretoria between journeys you may leave most of your luggage at Rovos Rail Station under lock and key if you wish but this will be at your own risk.
TERMS & CONDITIONS

PROVISIONAL BOOKING Upon written request via email/fax and subject to availability, we will provisionally book your place on the chosen tour. Space is allocated and held BUT if another client requires definite suites, the holding agent/guest will be asked to confirm with a deposit payment or release the suite. Conditions apply.

CONFIRMED BOOKING Upon written confirmation via email/fax and a completed Reservation Form, final confirmation details and an invoice will be sent. Upon receipt of the relevant payment the booking will be confirmed (see below).

CANCELLATION Cancellation of a confirmed booking received prior to departure is subject to a fee of the per person tour price (see below). Cancellation insurance is compulsory as these fees will not be waived.

INDIVIDUALS: PAYMENT SCHEDULE

<table>
<thead>
<tr>
<th>TO CONFIRM A BOOKING A DEPOSIT PAYMENT OF THE PER PERSON TOUR PRICE IS REQUIRED BEFORE THE DEPARTURE DATE</th>
<th>61+ DAYS ±2 months</th>
<th>60 DAYS ±2 months</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cape Town, Victoria Falls, Durban</td>
<td>25%</td>
<td>100%</td>
</tr>
<tr>
<td>Golf Safari, African Collage, Namibia, Dar es Salaam, Lobito</td>
<td>25%</td>
<td>100%</td>
</tr>
</tbody>
</table>

INDIVIDUALS: CANCELLATION POLICY

<table>
<thead>
<tr>
<th>CANCELLATION OF A CONFIRMED BOOKING RECEIVED PRIOR TO DEPARTURE IS SUBJECT TO A FEE OF THE PER PERSON TOUR PRICE</th>
<th>91+ DAYS ±3 months</th>
<th>90-61 DAYS ±3 months</th>
<th>60-31 DAYS ±2 months</th>
<th>30-0 DAYS ±1 month</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cape Town, Victoria Falls, Durban</td>
<td>25%</td>
<td>100%</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Golf Safari, African Collage, Namibia, Dar es Salaam, Lobito</td>
<td>10%</td>
<td>25%</td>
<td>50%</td>
<td>100%</td>
</tr>
</tbody>
</table>

GROUPS of 10 or more guests: PAYMENT SCHEDULE AND CANCELLATION POLICY

<table>
<thead>
<tr>
<th>TO CONFIRM A BOOKING A NON-REFUNDABLE PAYMENT OF THE PER PERSON TOUR PRICE IS REQUIRED BEFORE DEPARTURE</th>
<th>365-246 DAYS ±12 months</th>
<th>245-181 DAYS ±6 months</th>
<th>180-121 DAYS ±6 months</th>
<th>120-61 DAYS ±4 months</th>
<th>60 DAYS ±2 months</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cape Town, Victoria Falls, Durban</td>
<td>10%</td>
<td>20%</td>
<td>50%</td>
<td>100%</td>
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<td>Golf Safari, African Collage, Namibia, Dar es Salaam, Lobito</td>
<td>10%</td>
<td>30%</td>
<td>50%</td>
<td>100%</td>
<td></td>
</tr>
</tbody>
</table>

• For every 15 paying passengers, the 16th person sharing travels free of charge, confirmed at final invoice 60 days before departure.
• 275 days before departure: the agent/group must provide an allocation sales update and release 20% of the unsold space (if a waitlist persists).
• 245 days before departure: the agent/group must release a further 50% of the unsold space (if a waitlist persists).
• 180 days before departure: the agent/group must release 100% of the unsold space.

CHANGES Rovos Rail reserves the right to amend the tour price at any time prior to written confirmation of the reservation. Rovos Rail further reserves the right to cancel or amend any sightseeing excursions or the tour departure dates provided they can offer the passenger alternative sightseeing excursions or departure dates. Rovos Rail is not responsible for any delay or changes in tour arrangements that may be caused by natural or other factors beyond the control of Rovos Rail. There will be no refunds for any part of the tour that might be missed due to personal reasons.

MAXIMUM TRAIN CAPACITY 36 suites/72 guests. We reserve the right to alter this capacity as circumstances require.

MEDICAL Guests are solely responsible for ensuring they are capable of undertaking the tours. Anti-malarial and Yellow Fever precautions may be required in countries being visited. A Yellow Fever or Medical Exemption Certificate is essential if travelling to/from Tanzania, DRC and Angola. Although all countries travelled through don’t require this, countries guests return to after the trip often require them.

PASSPORTS & VISAS Guests are solely responsible for ensuring passports and visas, as may be required, are valid prior to departure for Africa. Visas available through visa and booking agents. Please check with relevant embassies for requirements.

PHOTOGRAPHY Rovos Rail reserves the right without notice to make use of any photography/film taken by our staff on the tour for general publicity purposes without payment or permission.

OF SPECIAL NOTE Although certain limited insurances have been arranged, neither Rovos Rail Tours (Pty) Ltd nor its servants, agents or employees, shall be liable for any loss or damage to passengers’ luggage or effects. Insofar as one of the tours may include a visit to a game reserve and whilst attacks by wild animals are extremely rare, similarly neither Rovos Rail, nor its servants, agents or employees, accept any liability whatsoever for any injury or incidents to passengers or their belongings. The passenger hereby waives any claim which he/she may have against Rovos Rail Tours (Pty) Ltd, its servants, agents, employees or subcontractors (all of the aforementioned being collectively referred to as ‘Rovos Rail’) for any injury and/or loss of any nature whatsoever (including, without limiting the generality of a foregoing, consequential loss) arising for any reason of any nature whatsoever directly or indirectly out of any event or delay of the tour including, without limiting the generality of a foregoing, any form of transport used for the purpose of the tour. This waiver shall be binding on the passenger’s executors, heirs, trustees and dependants. The passenger records that all the services and facilities provided to the passenger are accepted voluntarily and with full knowledge that they may expose the passenger to injury, danger or loss. The passenger further records that any statement, representation or instruction given to him/her by Rovos Rail shall, unless given in writing, not prejudice this waiver in any manner whatsoever. The passenger indemnifies Rovos Rail in respect of any claim that may be made by any third party against it arising out of any claim in respect of which the passenger gives the aforementioned waiver. This agreement shall be governed solely by laws of the Republic of South Africa.

WHETHER THE PASSENGER RETURNS A SIGNED COPY OF THESE CONDITIONS OR NOT, THE CONDITIONS WILL BE DEEMED TO HAVE BEEN ACCEPTED AND WILL BE IN FORCE UPON CONFIRMATION OF THE BOOKING.

I, or the person/s on whose behalf I am making this booking, have read and accepted the conditions above.

Date of Trip: ____________________  Route: ____________________  Signature: ____________________

Name: ____________________  COMPANY: ROVOS RAIL TOURS (PTY) LTD  DIRECTOR: R. RVOS  REGISTRATION NUMBER: 1990/004563/07  VAT NUMBER: 410027523

UPDATED 18 SEPTEMBER 2019