PROVISIONAL BOOKING Upon written request via email/fax and subject to availability, we will provisionally book your place on the chosen tour. Space is allocated and held BUT if another client requires definite suites, the holding agent/guest will be asked to confirm with a deposit payment or release the suite. Conditions apply.

CONFIRMED BOOKING Upon written confirmation via email/fax and a completed Reservation Form, final confirmation details and an invoice will be sent. Upon receipt of the relevant payment the booking will be confirmed (see below).

CANCELLATION Cancellation of a confirmed booking received prior to departure is subject to a fee of the per person tour price (see below). Cancellation insurance is compulsory as these fees will not be waived.

### INDIVIDUALS: PAYMENT SCHEDULE

<table>
<thead>
<tr>
<th>TO CONFIRM A BOOKING A DEPOSIT PAYMENT OF THE PER PERSON TOUR PRICE IS REQUIRED BEFORE THE DEPARTURE DATE</th>
<th>61+ DAYS</th>
<th>60 DAYS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cape Town, Victoria Falls, Durban</td>
<td>±2 months</td>
<td>±2 months</td>
</tr>
<tr>
<td>25%</td>
<td>100%</td>
<td></td>
</tr>
</tbody>
</table>

A provisional booking will be held for 14 days after which a 25% deposit is due. Final payment is due 60 days prior to travel.

### INDIVIDUALS: CANCELLATION POLICY

<table>
<thead>
<tr>
<th>CANCELLATION OF A CONFIRMED BOOKING RECEIVED PRIOR TO DEPARTURE IS SUBJECT TO A FEE OF THE PER PERSON TOUR PRICE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cape Town, Victoria Falls, Durban</td>
</tr>
<tr>
<td>Golf Safari, African Collage, Namibia, Dar es Salaam, Lobito</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>TO CONFIRM A BOOKING A NON-REFUNDABLE PAYMENT OF THE PER PERSON TOUR PRICE IS REQUIRED BEFORE DEPARTURE</th>
<th>365-246 DAYS</th>
<th>245-181 DAYS</th>
<th>180-121 DAYS</th>
<th>120-61 DAYS</th>
<th>60 DAYS</th>
</tr>
</thead>
<tbody>
<tr>
<td>±12 months</td>
<td>±8 months</td>
<td>±6 months</td>
<td>±4 months</td>
<td>±2 months</td>
<td></td>
</tr>
<tr>
<td>Cape Town, Victoria Falls, Durban</td>
<td>10%</td>
<td>20%</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>10%</td>
<td>30%</td>
<td>50%</td>
<td>100%</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

- For every 15 paying passengers, the 16th person sharing travels free of charge, confirmed at final invoice 60 days before departure.
- 275 days before departure: the agent/group must provide an allocation sales update and release 20% of the unsold space (if a waitlist persists).
- 245 days before departure: the agent/group must release a further 50% of the unsold space (if a waitlist persists).
- 180 days before departure: the agent/group must release 100% of the unsold space.

### RATE INCLUDES

- Three meals daily and all alcoholic and other beverages
- Excursions accompanied by a qualified tour guide
- Entrance fees as per itinerary
- 24-hour full room service and bar facilities
- Limited laundry service
- Government tax

### RATE EXCLUDES

- Gratuities
- International/French Champagne
- Off-train beverages

INCLUDED in off-train accommodation on long journeys:

- Accommodation
- Meals at the lodges, hotels, clubs or resorts
- Water and limited wine selection at certain establishments

EXCLUDED from off-train accommodation on long journeys:

- Off-train beverages (dependent)
- Off-train laundry
- Telephone calls
- Memorabilia purchases

### CHANGES

Rovos Rail reserves the right to amend the tour price at any time prior to written confirmation of the reservation. Rovos Rail further reserves the right to cancel or amend any sightseeing excursions or the tour departure dates provided they can offer the passenger alternative sightseeing excursions or departure dates. Rovos Rail is not responsible for any delay or changes in tour arrangements that may be caused by natural or other factors beyond the control of Rovos Rail. There will be no refunds for any part of the tour that might be missed due to personal reasons.

### MAXIMUM TRAIN CAPACITY

Classic 1: 39 suites • Classic 2: 39 suites • Edwardian: 23 suites. We reserve the right to increase or decrease accommodation capacity as circumstances require.

### MEDICAL

All guests are solely responsible for ensuring they are capable of undertaking the tours and activities. Anti-malarial and Yellow Fever precautions may be required in countries being visited. A Yellow Fever or Medical Exemption Certificate is essential if travelling to/from Tanzania, Democratic Republic of Congo and Angola. Although all countries travelled through don’t require this, countries guests return to after the trip often require them.

### PASSPORTS & VISAS

It is upon the client to ensure passports and visas, as may be required, are valid prior to departure for Africa. Visas available through visa and booking agents. Please check with relevant embassies for requirements.

### PHOTOGRAPHY

Rovos Rail reserves the right without notice to make use of any photography/film taken by our staff on the tour for general publicity purposes without payment or permission.

### PRICES

We will do our utmost to keep to the prices that are published. However, if increases are forced on us we reserve the right, prior to confirmation, to amend the tour price.

### SCHEDULING TIMES, ROUTES & EXCURSIONS

We cannot be held liable for any delays due to trains not running to schedule. Excursions cannot be guaranteed and will only be undertaken if time and circumstances permit. Departure and arrival times are approximate and cannot be guaranteed. We reserve the right to alter our routing at any time between departure and arrival points. We caution against same-day air travel on departure or arrival days due to possible delays with flights or the train.

### OF SPECIAL NOTE

Although certain limited insurances have been arranged, neither Rovos Rail Tours (Pty) Ltd, nor its servants, agents or employees, shall be liable for any loss or damage to passengers' luggage or effects. Inside as one of the tours may include a visit to a game reserve and whilst attacks by wild animals are extremely rare, similarly neither Rovos Rail, nor its servants, agents or employees, will accept any liability whatsoever for any injury or incidents to passengers or their belongings. The passenger hereby waives any claim which he/she may have against Rovos Rail Tours (Pty) Ltd, its servants, agents or employees. The passenger hereby waives any claim which he/she may have against Rovos Rail, its servants, agents or employees for any injury or incidents to passengers or their belongings. The passenger hereby waives any claim which he/she may have against Rovos Rail, its servants, agents or employees for any injury or incidents to passengers or their belongings. The passenger hereby waives any claim which he/she may have against Rovos Rail, its servants, agents or employees for any injury or incidents to passengers or their belongings.

### WHETER THE PASSENGER RETURNS A SIGNED COPY OF THESE CONDITIONS OR NOT, THE CONDITIONS WILL BE DEEMED TO HAVE BEEN ACCEPTED AND WILL BE IN FORCE UPON CONFIRMATION OF THE BOOKING.

I, or the person/s on whose behalf I am making this booking, have read and accepted the conditions above.

Date of Trip: ____________________________  Route: ____________________________  Signature: ____________________________

Name: ____________________________