The Most Luxurious Train in the World

J O U R N E Y
I N F O R M A T I O N

Cape Town

2018 & 2019

Fact Sheet
Train Specifications
General Information
Terms & Conditions
**CAPE TOWN JOURNEY**

This 1 600-kilometre meander is a perfect illustration of South Africa as a world in one country. Travel the grasslands of the gold-rich Highveld to the haunting barrenness of the Great Karoo; trundle through the spectacular mountain ranges and scenic winelands of the Cape. Journey’s end is Cape Town, the Mother City of South Africa, cradled by the imposing bulk of Table Mountain, Devil’s Peak and Lion’s Head. Highlights of the north- and southbound routes include a visit to the historic village of Matjiesfontein; this authentic perfectly preserved Victorian Village – founded by Mr Logan as a refreshment stop in 1890 – also boasts an impressive museum on the platform. Another stop is made in Kimberley providing an opportunity to enjoy a city tour and a visit to the Diamond Mine Museum and the world’s largest man-made excavation, the Big Hole. Available in reverse.

### PRETORIA to CAPE TOWN

<table>
<thead>
<tr>
<th>DAY 1</th>
<th>DAY 2</th>
<th>DAY 3</th>
<th>PRETORIA to CAPE TOWN</th>
</tr>
</thead>
<tbody>
<tr>
<td>15h00</td>
<td>07h00</td>
<td>07h00</td>
<td>Depart from Rovos Rail Station aboard the Pride of Africa and travel south via Johannesburg through the goldfields of the Witwatersrand.</td>
</tr>
<tr>
<td>16h30</td>
<td>12h30</td>
<td>16h00</td>
<td>18h00</td>
</tr>
<tr>
<td>Tea is served in the lounge and observation cars.</td>
<td>The train departs for Matjiesfontein via De Aar.</td>
<td>Tea is served in the lounge and observation cars.</td>
<td></td>
</tr>
<tr>
<td>19h30</td>
<td>13h00</td>
<td>19h30</td>
<td>Dinner is served in the dining cars.</td>
</tr>
<tr>
<td>19h30</td>
<td>14h30</td>
<td>19h30</td>
<td>Overnight on board the train.</td>
</tr>
<tr>
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<td>13h00</td>
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**MEALS ON THE TRAIN** (unless adjusted) Breakfast 07h00-10h00 • Lunch 13h00 • Tea 16h30 • Dinner 19h30.

### CAPE TOWN to PRETORIA

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<thead>
<tr>
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<th>DAY 2</th>
<th>DAY 3</th>
<th>CAPE TOWN to PRETORIA</th>
</tr>
</thead>
<tbody>
<tr>
<td>11h00</td>
<td>07h00</td>
<td>07h00</td>
<td>Depart from Platform 23 at Cape Town Station and travel inland through the winelands.</td>
</tr>
<tr>
<td>13h00</td>
<td>13h00</td>
<td>13h00</td>
<td>Lunch is served in the dining cars.</td>
</tr>
<tr>
<td>16h30</td>
<td>14h30</td>
<td>16h30</td>
<td>Tea is served in the lounge and observation cars.</td>
</tr>
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**MEALS ON THE TRAIN** (unless adjusted) Breakfast 07h00-10h00 • Lunch 13h00 • Tea 16h30 • Dinner 19h30.

### RACK RATE ONE WAY PER PERSON SHARING

<table>
<thead>
<tr>
<th>Pullman Suite</th>
<th>Deluxe Suite</th>
<th>Royal Suite</th>
<th>Single Supplement</th>
</tr>
</thead>
<tbody>
<tr>
<td>R18 950 pps</td>
<td>R28 650 pps</td>
<td>R38 150 pps</td>
<td>+50%</td>
</tr>
</tbody>
</table>

**RATE: 1 OCTOBER 2017 - 30 SEPTEMBER 2018**

<table>
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<th>Pullman Suite</th>
<th>Deluxe Suite</th>
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<tr>
<td>R20 600 pps</td>
<td>R31 100 pps</td>
<td>R41 400 pps</td>
<td>+50%</td>
</tr>
</tbody>
</table>

**RATE: 1 OCTOBER 2018 - 30 SEPTEMBER 2019**

**SCHEDULE**: Rovos Rail is not responsible for any delay or changes in tour arrangements that may be caused by factors beyond our control. Excursions cannot be guaranteed and will only be undertaken if time and circumstances permit. The departure and arrival times are approximate and cannot be guaranteed. We caution against same-day air travel on departure or arrival days due to possible delays with flights or the train. Please check schedule with reservations@rovos.co.za or on www.rovos.com.

**BOOKING**: Upon written request via email/fax and subject to availability, we will provisionally book your place on the chosen tour. Space is allocated and held BUT if another client requires definite suites, the holding agent/guest will be asked to confirm with a deposit payment or release the suite. Upon written confirmation of email/fax and a completed Reservation Form, all confirmation details and an invoice will be sent. Upon receipt of the relevant payment the booking will be confirmed. Cancellation of a confirmed booking received prior to departure is subject to a fee of the per person tour price and these fees will not be waived.

**INSURANCE**: Travel and cancellation insurance is compulsory. Our cancellation fees will not be waived. We offer insurance to South African residents. For international guests we suggest you contact your local travel agent or credit card service provider.

**PASSPORTS & VISAS**: The onus is upon the client to ensure that passports and visas are valid prior to departure for Africa. On the various journeys we travel through South Africa, Swaziland, Namibia, Zimbabwe, Botswana, Zambia and Tanzania. Please enquire with us or check with the relevant embassies in good time regarding applications. Visas are also available through booking agents. Passports must have at least three blank VISA pages (five for Dar es Salaam Journeys) and must be valid for at least six months from your return-home date.

**HEALTH**: Passengers are advised to take anti-malarial precautions and vaccinations as might be prescribed. A Yellow Fever or Medical Exemption Certificate is essential if travelling to/from Tanzania.

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*Updated 6 December 2017*
**TRAIN SPECIFICATIONS**

### Royal Suites ±16 SQ METRES

- **Double Bed** 189x189
- **Twin Bed** 189x94 (Matresses side-by-side)

### Deluxe Suites ±10 SQ METRES

- **Lengthways Double or Twin**
  - Double Bed 189x189
  - Twin Bed 189x94 (Matresses side-by-side)

- **Crosswise Double**
  - Double Bed 189x160

- **L-Twin**
  - Twin Bed 189x90

### Pullman Suites ±7 SQ METRES

- **Daytime Sofa Couch** 189x90

- **Night-Time Upper and Lower**
  - Lower Bunk 189x90
  - Upper Bunk 189x60

- **Night-Time Double or Twin**
  - Double Bed 189x150
  - Twin Bed 189x75 (Matresses side-by-side)
GENERAL INFORMATION

BOOKING: Upon written request via email/fax and subject to availability, we will PROVISIONALLY book your place on the chosen tour. Space is allocated and held BUT if another client requires definite suites, the holding agent/guest will be asked to confirm with a deposit payment or release the suite. Upon written confirmation via email/fax and a completed Reservation Form, final confirmation details and an invoice will be sent. Upon receipt of the relevant payment the booking will be CONFIRMED. Conditions apply (see below).

CANCELLATION: Cancellation of a confirmed booking received prior to departure is subject to a fee of the per person tour price (see below). Cancellation insurance is compulsory as these fees will not be waived. We offer insurance to South African residents. For international guests we suggest you contact your local travel agent for assistance. Please bring a copy of your travel insurance policy stating clearly the company, policy number and 24-hour medical emergency telephone number.

INDIVIDUALS: PAYMENT SCHEDULE

<table>
<thead>
<tr>
<th>TO CONFIRM A BOOKING A DEPOSIT PAYMENT OF THE PER PERSON TOUR PRICE IS REQUIRED</th>
<th>Duration in DAYS = On the specified amount of days BEFORE the tour’s departure date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cape Town, Victoria Falls, Durban</td>
<td>Over 275 DAYS ±12 months</td>
</tr>
<tr>
<td>Golf Safari, African Collage, Namibia, Dar es Salaam</td>
<td>25%</td>
</tr>
</tbody>
</table>

* Over 275 days before departure: a provisional booking will be held for 21 days after which a 25% deposit is due within 14 days of written confirmation.
** 275 days before departure: a provisional booking will be held for 14 days after which a 25% deposit is due within 14 days of written confirmation.
*** 120 days before departure: a provisional booking will be held for 7 days after which a 25% deposit is due within 14 days of written confirmation.

INDIVIDUALS: CANCELLATION POLICY

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<tr>
<th>CANCELLATION OF A CONFIRMED BOOKING RECEIVED PRIOR TO DEPARTURE IS SUBJECT TO A FEE OF THE PER PERSON TOUR PRICE</th>
<th>Duration in DAYS = On the specified amount of days BEFORE the tour’s departure date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cape Town, Victoria Falls, Durban</td>
<td>Over 90 DAYS ±3 months</td>
</tr>
<tr>
<td>Golf Safari, African Collage, Namibia, Dar es Salaam</td>
<td>25%</td>
</tr>
</tbody>
</table>

GROUPS of 10 or more guests: PAYMENT SCHEDULE AND CANCELLATION POLICY

<table>
<thead>
<tr>
<th>TO CONFIRM A BOOKING A NON-REFUNDABLE PAYMENT OF THE PER PERSON TOUR PRICE IS REQUIRED</th>
<th>Duration in DAYS = On the specified amount of days BEFORE the tour’s departure date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cape Town, Victoria Falls, Durban</td>
<td>365 DAYS ±12 months</td>
</tr>
<tr>
<td>Golf Safari, African Collage, Namibia, Dar es Salaam</td>
<td>10%</td>
</tr>
</tbody>
</table>

* For every 15 paying passengers, the 16th person sharing travels free of charge, confirmed at final invoice 60 days before departure.
** 275 days before departure: the agent/group must provide an allocation sales update and release 20% of the unsold space (if a waitlist persists).
*** 245 days before departure: the agent/group must release a further 50% of the unsold space (if a waitlist persists).
**** 180 days before departure: the agent/group must release 100% of the unsold space.

SCHEDULING TIMES, ROUTES AND EXCURSIONS: We cannot be held liable for any delays due to trains not running to schedule. Off-train excursions cannot be guaranteed and will only be undertaken if time and circumstances permit. Departure and arrival times are approximate and cannot be guaranteed. We reserve the right to alter our routing at any time between departure and arrival points. We caution against same-day air travel on departure or arrival days due to possible delays with flights or the train.

PASSPORTS AND VISAS: The onus is upon the client to ensure that passports and visas, as may be required, are valid prior to departure for Africa. On the various journeys we travel through South Africa, Swaziland, Namibia, Zimbabwe, Botswana, Zambia and Tanzania. Some nationalities are eligible to purchase port-of-entry visas. Immigration forms will be available on board. Please ensure you have filled out the HEALTH: section after the trip often require them.

HEALTH:
- Please ensure you have filled out the Reservation Form to indicate if you have any medical conditions, physical disabilities or allergies. There is a basic First Aid Kit on board. We have a doctor on board on the Dar es Salaam trip.
- A Yellow Fever/Medical Exemption Certificate is essential if travelling to/from Tanzania. Although all countries travelled through don’t require this, countries guests return to after the trip often require them.
- Please consult your clinic or doctor. TRAVEL DOCTOR AFRICA local 0861 300 911 or international +27 11 214 9030.

CURRENCY:
- South Africa – Rands only. We accept all major credit cards on the train.
- Outside of South Africa – Any off-train expenses or additional excursions booked while on the train are to be paid with US Dollars. Hotels and major dealers accept credit cards.
- US Dollars printed before year 2006 won’t be accepted. Low denominations recommended for shopping/gratuities. Larger denominations recommended for exchanging money to local currency (especially in Tanzania) as you get a better rate. The Gift Shop on board might exchange money if currency is available, but it is not normally catered for.

Updated 27 July 2017
GRATUITIES: Gratuities for the staff are at your discretion. If you wish to show your appreciation in this manner, there is a suitably marked envelope in your suite that you can hand directly to the Train Manager who will distribute any amounts on a pro-rata basis (share) among the staff on board. An amount between ZAR100-200 (+ US$10-20) per person per night is suggested, depending on the length of your journey.

LOCOMOTION: Use of steam has become increasingly difficult over the years as more and more water and coaling facilities have been scrapped. Diesel or electric locomotives are used while steam is used in and around the area of Rovos Rail Station only.

THE TRACK: The track over which we travel is consistently maintained. If you wake at night imagining the train is travelling at high speed, be assured it is the state of the track below creating that impression. We restrict the train to 60km/h (37mph) and over bad sections reduce speed to as little as 20km/h (12mph). If you find it noisy, earplugs are available.

CUISINE: Meals are served in one sitting only in the charming Victorian atmosphere of the dining cars and are complemented by a selection of fine South African wines. Breakfast: 07h00-10h00 • Lunch: 13h00 • Tea: 16h30 • Formal Dinner: 19h30. All meals are served at these times unless otherwise stated in the timetable. A gong heralds lunch and dinner.

DIETARY REQUIREMENTS: We will do our best to cater for dietary requirements provided a detailed request has been made on the Reservation Form. If a special request has not been made, the chefs will endeavor to prepare a suitable meal with the ingredients available on board. We regret we are unable to prepare meals requiring strict religious observance in the preparation.

DRESS: For days on the train dress is smart casual. Evening attire is more formal – for gentlemen a jacket and tie is a minimum requirement while for ladies we suggest cocktail/evening dresses or suits. For off-train excursions we strongly recommend comfortable walking shoes, sun lotion and hats. If required, blankets and rain capes are available. For game drives, which are on open vehicles, please dress accordingly; mornings can be cool then warm up considerably; afternoons can be warm then cool down considerably. Please see average temperatures as a guide.

CHILDREN: Please be sensitive to the adult atmosphere of the train by keeping your children respectful and quiet. Long journeys are not recommended for under 13s. There are no child-minding facilities or activities for children on board. See Child Policy.

MOBILE DEVICES AND INTERNET: In maintaining the spirit of travel of a bygone era, there are no radios or television sets on board. The use of mobile phones, laptops and essentially anything that has the ability to disturb other passengers is confined to the privacy of your suites only. The reception is poor while the train is moving. It is advised to contact your service provider to ensure the correct settings for network services are activated. Internet is available at our lounge in Cape Town, Rovos Rail Station, Tau Game Lodge, Victoria Falls Hotel, Mokuti Lodge and most of the other Namibia Safari accommodation.

SMOKING: On board the train, smoking is allowed in the Club Lounge only. Please note on the Reservation Form provided if you are smoking or non-smoking so that the appropriate room might be requested at the hotels. Smoking is allowed in the privacy of your suite, but please be mindful that the train is generally made up of wood; please don’t throw flammable items such as cigarette or cigar butts off the train as bush fires in Africa are a constant and dangerous hazard.

LAUNDRY: There is a limited laundry service on board comprising household washers, dryers and steam irons. The turnaround is 48 hours so we are not able to handle a week’s worth of laundry. Please note that while we are providing a complimentary service we cannot be held responsible for items that may be damaged or lost in the process. There are no dry-cleaning facilities en route or on board the train.

LUGGAGE: Each suite has a luggage rack that runs its length providing ample space for storage. On selected annual journeys, guests are provided with a Rovos Rail log bag that can be used for overnight trips or hand luggage on aircraft.

AMENITIES: Rovos Rail provides the following amenities: soap (25g), tissues, shampoo (60ml), conditioner (60ml), bath and shower gel (60ml), hand and body lotion (60ml), lip balm (4.8g), Sun Cream SPF30 (8ml), insect repellent gel (8ml), round cotton wool, ear buds, a shoe mit, nail file, small sewing kit and a shower cap.

GIFT SHOP: There is a small gift shop on the train and at Rovos Rail Station. Due to the varying exchange rates, credit cards are not recommended if you are celebrating a special occasion as we’d like to share it with you.

BOOKS, MAGAZINES AND GAMES There are board games, playing cards, a card table (dependent), books and magazines available for your use in the Lounge and Observation Cars. In your suite is a Journeys magazine featuring articles of interest related to your route.

ELECTRICAL CURRENT AND ADAPTORS 220V AC 50Hz 3-point round-pronged wall plugs, 110V/220V 2-pin plugs for shavers. International adaptors available.

SAFES: An electronic safe is provided in the cupboard in each suite.

TELEPHONE: There is an internal telephone system on board. Numbers are listed on the provided Guest /Rooming List.

TEMPERATURE AND AIR-CONDITIONING: All public cars are fitted with gas-filled air-conditioning systems. Each suite has an individual air-conditioner with temperature controls that can also be set to heat mode. Fresh-air intake is solved by opening a window. Windows should be closed while operating the air-conditioning unit. Electric under-blankets are fitted on the bed. See guide...
TERMS & CONDITIONS

PROVISIONAL BOOKING Upon written request via email/fax and subject to availability, we will provisionally book your place on the chosen tour. Space is allocated and held but if another client requires definite seats, the holding agent/guest will be asked to confirm with a deposit payment or release the seat. Conditions apply.

CONFIRMED BOOKING Upon written confirmation via email/fax and a completed Reservation Form, final confirmation details and an invoice will be sent. Upon receipt of the relevant payment the booking will be confirmed (see below).

CANCELLATION Cancellation of a confirmed booking received prior to departure is subject to a fee of the per person tour price (see below). Cancellation insurance is compulsory as these fees will not be waived.

INDIVIDUALS: PAYMENT SCHEDULE

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<td>120 DAYS before departure: a provisional booking will be held for 7 days after which a 25% deposit is due within 14 days of written confirmation.</td>
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INDIVIDUALS: CANCELLATION POLICY

| CANCELLATION OF A CONFIRMED BOOKING RECEIVED PRIOR TO DEPARTURE IS SUBJECT TO A FEE OF THE PER PERSON TOUR PRICE |
|---|---|
| Cape Town, Victoria Falls, Durban | 180 DAYS before departure: the agent/group must provide an allocation sales update and release 20% of the unsold space (if a wait-list persists). |
| Golf Safari, African Collage, Namibia, Dar es Salaam | 120 DAYS before departure: the agent/group must release a further 50% of the unsold space (if a wait-list persists). |
| 180 days before departure: the agent/group must release 100% of the unsold space. |

GROUPS of 10 or more guests: PAYMENT SCHEDULE and CANCELLATION POLICY

| TO CONFIRM A BOOKING A NON-REFUNDABLE PAYMENT OF THE PER PERSON TOUR PRICE IS REQUIRED |
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| Cape Town, Victoria Falls, Durban | 25%*** |
| Golf Safari, African Collage, Namibia, Dar es Salaam | 25%*** |

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RATE INCLUDES

- Three meals daily and all alcoholic and other beverages
- Excursions accompanied by a qualified tour guide
- Entrance fees as per itinerary
- 24-hour full room service and bar facilities
- Limited laundry service
- Government tax

RATE EXCLUDES

- Staff gratuities
- French Champagne
- Off-train beverages

INCLUDED in off-train accommodation on annual journeys:

- Accommodation
- Meals at the lodges, hotels, clubs or resorts
- Water and limited wine selection at certain establishments

EXCLUDED from off-train accommodation on annual journeys:

- Off-train beverages (dependent)
- Off-train laundry
- Telephone calls
- Memorbiliba purchases

PRICES We will do our utmost to keep to the prices that are published. However, if increases are forced on us we reserve the right, prior to confirmation, to amend the tour price.

SCHEDULING TIMES & ROUTES We cannot be held liable for any delays due to trains not running to schedule. Excursions cannot be guaranteed and will only be undertaken if time and circumstances permit. The departure and arrival times are approximate and cannot be guaranteed. We reserve the right to alter our routing any time between departure and arrival points.

CHANGES Rovos Rail reserves the right to amend the tour price at any time prior to written confirmation of the reservation. Rovos Rail further reserves the right to cancel or amend any sightseeing excursions or the tour per itinerary provided they can offer the passenger alternative sightseeing excursions or departure dates. Rovos Rail is not responsible for any delay or changes in tour arrangements that may be caused by natural or other factors beyond the control of Rovos Rail. There will be no refunds for any part of the tour that might be missed due to personal reasons.

PASSPORTS & VISAS It is upon the client to ensure passports and visas, as may be required, are valid prior to departure for Africa. Rovos Rail reserves the right without notice to make use of any photography/film taken by our staff on the tour for general publicity purposes without payment or permission.

HEALTH Anti-malarial and Yellow Fever precautions may be required in countries being visited. A Yellow Fever or Medical Exemption Certificate is essential if travelling to/from Tanzania. Although all countries travelled through don't require this, countries guests return to after the trip often require them.

PHOTOGRAPHY Rovos Rail reserves the right without notice to make use of any photography/film taken by our staff on the tour for general publicity purposes without payment or permission.

MAXIMUM TRAIN CAPACITY Classic 1: 39 suites • Classic 2: 39 suites • Edwardian: 23 suites. We reserve the right to increase or decrease accommodation capacities as circumstances require.

OF SPECIAL NOTE Although certain limited insurances have been arranged, neither Rovos Rail Tours (Pty) Ltd., nor its servants, agents or employees, shall be liable for any loss or damage to passengers’ luggage or effects. Insofar as one of the tours may include a visit to a game reserve and whilst attacks by wild animals are extremely rare, similarly neither Rovos Rail, nor its servants, agents or employees, accept any liability whatsoever for any injury or incidents to passengers or their belongings. The passenger hereby waives any claim which he/she may have against Rovos Rail Tours (Pty) Ltd., its servants, agents, employees or subcontractors (all of the aforementioned being collectively referred to as Rovos Rail) for any injury and/or loss of any nature whatsoever (including, without limiting the generality of the a foregoing, consequential loss) arising for any reason of any nature whatever directly or indirectly out of any aspect of the tour including, without limiting the generality of the a foregoing, any form of transport used for the purpose of the tour. This waiver shall be binding on the passenger’s executors, heirs, trustees and dependants. The passenger releases that all the services and facilities provided to the passenger are accepted voluntarily and with full knowledge that he/she may expose the passenger to injury, damage or loss, the passenger hereby waives any claim which he/she may have against Rovos Rail Tours (Pty) Ltd., its servants, agents, employees or subcontractors (all of the aforementioned being collectively referred to as Rovos Rail) for any injury and/or loss of any nature whatsoever (including, without limiting the generality of the a foregoing, consequential loss) arising for any reason of any nature whatever directly or indirectly out of any aspect of the tour including, without limiting the generality of the a foregoing, any form of transport used for the purpose of the tour. This waiver shall be binding on the passenger’s executors, heirs, trustees and dependants. The passenger releases the right to alternative sightseeing excursions or the tour departure dates provided they can offer the passenger alternative sightseeing excursions or departure dates. Rovos Rail is not responsible for any delay or changes in tour arrangements that may be caused by natural or other factors beyond the control of Rovos Rail. There will be no refunds for any part of the tour that might be missed due to personal reasons.

WETHER THE PASSENGER RETURNS A SIGNED COPY OF THESE CONDITIONS OR NOT, THE CONDITIONS WILL BE DEEMED TO HAVE BEEN ACCEPTED AND WILL BE IN FORCE UPON CONFIRMATION OF THE BOOKING.

I, or the person/s on whose behalf I am making this booking, have read and accepted the conditions above.

Date of Trip:  
Route:  
Signature:  
Name:  

Director: R B Vos • Rovos Rail Tours (Pty) Ltd • Reg No: 1990/04503/07 • Updated 27 July 2017