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**ROVOS RAIL**

*The Most Luxurious Train in the World*

## ROVOS RAIL TERMS AND CONDITIONS

**HOW TO BOOK** Upon receipt of a completed Reservation Form, we will confirm your place on the chosen tour (subject to availability). Upon receipt of a 25% deposit, your reservation is confirmed by us. Final payment is due no later than 8 weeks prior to departure.

### PAYMENT SCHEDULE ALLOCATIONS

**Provisional Reservations** No deposits required. Space will be allocated and held but if definite suites are required by another client, the holding agent will be asked to either hand back a portion of the space or confirm, in which case the following conditions apply.

% A NON-REFUNDABLE DEPOSIT/INCREMENTAL PAYMENT OF THE TOUR PRICE REQUIRED	12 MONTHS OUT -48weeks	9 MONTHS OUT -36weeks	6 MONTHS OUT -24weeks	4 MONTHS OUT -16weeks	3 MONTHS OUT -12weeks	2 MONTHS OUT -8 weeks
<b>Cape Town, Victoria Falls, Durban **</b>			10%*	10%*		100%
<b>Golf Safari, African Collage, Namibia, Dar es Salaam</b>		10%	20%	20%		100%
<b>Cape to Cairo</b>	25%	50%	75%		100%	

\* More than 10 passengers. \*\* From 16-8 weeks out the booking can be reduced to 20% of original number of guests without financial loss to client/agent.

### CANCELLATION INSURANCE IS COMPULSORY AND WILL NOT BE WAIVED

CANCELLATIONS OF CONFIRMED BOOKINGS RECEIVED PRIOR TO DEPARTURE ARE SUBJECT TO A FEE OF THE PER PERSON TOUR PRICE / ENTIRE TOUR PRICE *	MORE THAN 12 WEEKS BEFORE	BETWEEN 12 & 8 WEEKS BEFORE	MORE THAN 8 WEEKS BEFORE	BETWEEN 8 & 4 WEEKS BEFORE	WITHIN 4 WEEKS BEFORE
<b>Cape Town, Victoria Falls, Durban</b>			5%	25%	100%*
<b>Golf Safari, African Collage, Namibia, Dar es Salaam</b>	10%	25%		50%	100%*
<b>Cape to Cairo</b>	<b>All payments are non-refundable</b>				

### RATE INCLUDES

- Three meals daily and all alcoholic and other beverages
- Excursions accompanied by a qualified tour guide
- Entrance fees to places of interest
- 24-hour full room service and bar facilities
- Government tax • Limited laundry service

**NOT INCLUDED** Staff gratuities and off-train beverages

**INCLUDED IN OFF-TRAIN ACCOMMODATION**

**ON ANNUAL JOURNEYS** • Accommodation

• Meals taken at the game reserves, hotels or resorts

**NOT INCLUDED IN OFF-TRAIN ACCOMMODATION**

**ON ANNUAL JOURNEYS** • Off-train beverages

• Off-train laundry • Telephone calls • Memorabilia purchases

**PRICES** We will do our utmost to keep to the prices published. If however, increases are forced on us we reserve the right, prior to confirmation, to amend the tour price.

**SCHEDULING TIMES & ROUTES** We cannot be held liable for any delays due to trains not running to schedule. Excursions cannot be guaranteed and will only be undertaken if time and circumstances permit. Departure and arrival times are approximate and cannot be guaranteed. We reserve the right to alter our routing any time between departure and arrival points.

**CHANGES** Rovos Rail reserves the right to amend the tour price at any time prior to written confirmation of the reservation. Rovos Rail further reserves the right to cancel or amend any sightseeing excursions or the tour departure dates provided they can offer the passenger alternative sightseeing excursions or departure dates. Rovos Rail is not responsible for any delay or changes in tour arrangements that may be caused by natural or other factors beyond the control of Rovos Rail. There will be no refunds for any part of the tour that might be missed due to personal reasons.

**PASSPORTS & VISAS** It is upon the client to ensure passports and visas, as may be required, are valid prior to departure.

**HEALTH** Anti-malarial and Yellow Fever precautions may be required in the countries that are being visited and should be taken as may be prescribed.

**PHOTOGRAPHY** Rovos Rail reserves the right without notice to make use of any photography/film taken by our staff on the tour for general publicity purposes without payment or permission.

**MAXIMUM TRAIN CAPACITY** Classic 1: 39 suites • Classic 2: 39 suites • Edwardian: 23 suites. We reserve the right to increase or decrease accommodation capacity as circumstances may require.

**OF SPECIAL NOTE** Although certain limited insurances have been arranged, neither Rovos Rail Tours (PTY) Ltd, nor its servants, agents or employees, shall be liable for any loss or damage to passengers' luggage or effects. Insofar as one of the tours may include a visit to a Game Reserve and whilst attacks by wild animals are extremely rare, similarly neither Rovos Rail, nor its servants, agents or employees, accept any liability whatsoever for any injury or incidents to passengers or their belongings. The passenger hereby waives any claim which he/she may have against Rovos Rail Tours (PTY) Ltd, its servants, agents, employees or subcontractors (all of the aforementioned being collectively referred to as 'Rovos Rail') for any injury and/or loss of any nature whatsoever (including, without limiting the generality of the foregoing, consequential loss) arising for any reason of any nature whatever directly or indirectly out of any aspect of the tour including, without limiting the generality of the foregoing, any form of transport used for the purpose of the tour. This waiver shall be binding on the passenger's executors, heirs, trustees and dependants. The passenger records that all the services and facilities provided to the passenger are accepted voluntarily and with full knowledge that they may expose the passenger to injury, danger or loss. The passenger further records that any statement, representation or information given to him/her by Rovos Rail shall, unless given in writing, not prejudice this waiver in any manner whatsoever. The passenger indemnifies Rovos Rail in respect of any claim that may be made by any third party against it arising out of any claim in respect of which the passenger gives the aforementioned waiver. This agreement shall be governed solely by laws of the Republic of South Africa.

**Whether the passenger returns a signed copy of these conditions or not, the conditions will be deemed to have been accepted and will be in force upon confirmation of the booking.**

**I, or the person/s on whose behalf I am making this booking, have read and accepted the booking conditions above.**

Date of Trip:	Route:	Signature:
Name:		