



THE PRIDE OF AFRICA
The most luxurious train in the world

ROVOS RAIL TERMS AND CONDITIONS

Dar Es Salaam • Namibia • African Collage • Golf Safari • Rovos Air

HOW TO BOOK: Kindly complete the Reservation Form and forward it together with a deposit of 25% of the tour fare. Upon receipt of your signed reservation form we will, subject to availability, confirm your place on the selected tour. Upon receipt of your deposit (by you or your Travel Agent) your reservation is confirmed and accepted by us. Final payment is due not later than 8 weeks prior to departure.

CANCELLATION OF CONFIRMED RESERVATIONS

Please Note: Cancellation fees will not be waived. We strongly advise that trip cancellation insurance be purchased.

Cancellations received more than 12 weeks prior to departure are subject to a cancellation fee of 10% of the per person tour price.

Cancellations received between 12 and 8 weeks prior to departure are subject to a fee of 25% of the per person tour price.

Cancellations received between 8 and 4 weeks prior to departure are subject to a fee of 50% of the per person tour price

Cancellations received within the 4-week period are subject to forfeiture of the entire tour price.

The Rate (Per Person) Includes:

- Three superb meals daily, all alcoholic and other beverages
- Sightseeing excursions accompanied by a qualified tour guide
- Entrance fees to places of interest
- 24 hour full room service and bar facilities
- Government Tax
- Limited laundry service

Off Train Accommodation (Per Person) The Price Includes:

- Accommodation
- Meals taken at the game reserve, hotel or resort depending upon tour chosen

Not Included In Off Train Accommodation:

- Off train beverages
- Off train laundry
- Telephone calls
- Memorabilia purchases at game lodge or hotel

Not Included: Staff Gratuities and off train/plane beverages

Scheduling Times & Routes: We cannot be held liable for any delays due to trains not running to schedule. Off-train excursions cannot be guaranteed and will only be undertaken if time and circumstances permit. Departure and arrival times are approximate and cannot be guaranteed. We reserve the right to alter our routing at any time between departure and arrival points.

Changes: Rovos Rail reserves the right to amend the tour price at any time prior to written confirmation of the reservation.

Rovos Rail further reserves the right to cancel or amend any sight seeing excursions or the tour departure dates provided they can offer the passenger alternative sight-seeing excursions or departure dates. Rovos Rail is not responsible for any delay or changes in tour arrangements that may be caused by natural or other factors beyond the control of Rovos Rail. There will be no refunds for any part of the tour that might be missed due to personal reasons.

Photography: Rovos Rail reserves the right without notice to make use of any photography/film taken on the tour by our staff for general publicity purposes without payment or permission.

Passports & Visas: The onus is upon the client to ensure that passports and visas, as may be required, are valid.

Health: Passengers are advised that if visiting Zimbabwe, Zambia, Tanzania, Kruger Park, Swaziland and Victoria Falls anti-malarial precautions should be taken as may be prescribed.

Prices: We will do our utmost to keep to the prices published. If however, increases are forced on us we reserve the right, prior to confirmation, to amend the tour price.

Children: special terms and conditions on request.

Pride of Africa Maximum Train Capacity:

- Classic 1: 36 suites • Classic 2: 36 suites

We reserve the right to increase or decrease accommodation capacity as circumstances may require

OF SPECIAL NOTE: Although certain limited insurances have been arranged, neither Rovos Rail Tours (Pty) Ltd, nor its servants, agents or employees, shall be liable for any loss or damage to passengers' luggage or effects. Insofar as one of the tours may include a visit to a Game Reserve and whilst attacks by wild animals are extremely rare, similarly neither Rovos Rail, nor its servants, agents or employees, accept any liability whatsoever for any injury or incidents to passengers or their belongings. The passenger hereby waives any claim which he/she may have against Rovos Rail Tours (Pty) Ltd, its servants, agents, employees or subcontractors (all of the aforementioned being collectively referred to as "Rovos Rail ") for any injury and/or loss of any nature whatsoever (including, without limiting the generality of the foregoing, consequential loss) arising for any reason of any nature whatever directly or indirectly out of any aspect of the tour including, without limiting the generality of the foregoing, any form of transport used for the purpose of the tour. This waiver shall be binding on the passenger's executors, heirs, trustees and dependents. The passenger records that all the services and facilities provided to the passenger are accepted voluntarily and with full knowledge that they may expose the passenger to injury, danger or loss. The passenger further records that any statement, representation or information given to him/her by Rovos Rail shall, unless given in writing, not prejudice this waiver in any manner whatsoever. The passenger indemnifies Rovos Rail in respect of any claim that may be made by any third party against it arising out of any claim in respect of which the passenger gives the aforementioned waiver. This agreement shall be governed solely by laws of the Republic of South Africa.

Whether the Booking Agent returns a signed copy of these conditions or not, the conditions will be deemed to have been accepted and will be in force upon confirmation of the booking.

I, or the person/s on whose behalf I am making this booking, have read and accepted the booking conditions above

Date of Trip:	Route:	Agent Signature:
Agent Name:		