

The Most Luxurious Train in the World



**TERMS & CONDITIONS
FACT SHEETS**

Page 2	Terms & Conditions Regular Journeys
Page 3	Terms & Conditions Annual Journeys
Page 4	Terms & Conditions Cape - Cairo



Head Office, P O Box 2837 Pretoria 0001 Gauteng, South Africa
 Tel: (+27 - 12) 315 8242 Fax: (+27 - 12) 323 0843
 Cape Town Office, P O Box 50241 Waterfront 8002, Cape Town
 Tel: (+27 - 21) 421 4020/421 4021 Fax: (+27 - 21) 421 4022
 Email:reservations@rovos.co.za Website: www.rovos.com



The Most Luxurious Train in the World

ROVOS RAIL TERMS AND CONDITIONS REGULAR JOURNEYS

Durban • Cape Town • George • Victoria Falls

HOW TO BOOK: Kindly complete the Reservation Form and forward it together with a deposit of 25% of the tour fare. Upon receipt of your signed reservation form we will, subject to availability, confirm your place on the selected tour. Upon receipt of your deposit (by you or your Travel Agent) your reservation is confirmed and accepted by us. Final payment is due not later than 8 weeks prior to departure.

CANCELLATION OF CONFIRMED RESERVATIONS

Please Note: Cancellation fees will not be waived. We strongly advise that trip cancellation insurance be purchased. Cancellations received more than 8 weeks prior to departure are subject to a cancellation fee of 5% of the per person tour price. Cancellations received between 8 and 4 weeks prior to departure are subject to a fee of 25% of the per person tour price. Cancellations received within the 4-week period are subject to forfeiture of the entire tour price.

The Rate (Per Person) Includes:

- Three superb meals daily, all alcoholic and other beverages
- Sightseeing excursions accompanied by a qualified tour guide
- Entrance fees to places of interest
- 24 hour full room service and bar facilities
- Government Tax
- Limited laundry service

Not Included: Staff Gratuities and off train beverages

Scheduling Times & Routes: We cannot be held liable for any delays due to trains not running to schedule. Off-train excursions cannot be guaranteed and will only be undertaken if time and circumstances permit. Departure and arrival times are approximate and cannot be guaranteed. We reserve the right to alter our routing at any time between departure and arrival points.

Changes: Rovos Rail reserves the right to amend the tour price at any time prior to written confirmation of the reservation. Rovos Rail further reserves the right to cancel or amend any sight seeing excursions or the tour departure dates provided they can offer the passenger alternative sight-seeing excursions or departure dates. Rovos Rail is not responsible for any delay or changes in tour arrangements that may be caused by natural or other factors beyond the control of Rovos Rail. There will be no refunds for any part of the tour that might be missed due to personal reasons.

Photography: Rovos Rail reserves the right without notice to make use of any photography/film taken on the tour by our staff for general publicity purposes without payment or permission.

Passports & Visas: The onus is upon the client to ensure that passports and visas, as may be required, are valid.

Health: Passengers are advised that if visiting Zimbabwe, Zambia, Tanzania, Kruger Park, Swaziland and Victoria Falls anti-malarial precautions should be taken as may be prescribed.

Prices: We will do our utmost to keep to the prices published. If however, increases are forced on us we reserve the right, prior to confirmation, to amend the tour price.

Provisional Reservations: No deposits will be requested. Space will be allocated and held, but if definite suites are required by another client, the holding agent will be requested to either hand back a portion of the space or confirm, in which case the above conditions apply.

Reservations/ Payment - Less Than 10 Passengers:

- A 25% deposit at the time of booking and confirmation.
- The balance is payable 8 weeks before departure.

Reservations / Payment - More Than 10 Passengers:

- A 10% non-refundable deposit 6 months prior to travel
- A further 10% non-refundable deposit 4 months before departure
- The non-refundable balance is payable 8 weeks before departure thus, between 16-8 weeks the booking could be reduced to 20% of the original number of passengers without financial loss to the client/ Agent

Single Supplement: As per the tariff sheet.

Dar Es Salaam Trip: special terms and conditions on request.

Rates for Children:

- 0 - 2 yrs: No charge
- 2 - 10 years: 75% of fare
- Over 10 years: Full Fare

Maximum Train Capacity:

- Classic 1 : 36 suites
- Classic 2 : 36 suites
- Edwardian : 23 suites

We reserve the right to increase or decrease accommodation capacity as circumstances may require

OF SPECIAL NOTE: Although certain limited insurances have been arranged, neither Rovos Rail Tours (Pty) Ltd, nor its servants, agents or employees, shall be liable for any loss or damage to passengers' luggage or effects. Insofar as one of the tours may include a visit to a Game Reserve and whilst attacks by wild animals are extremely rare, similarly neither Rovos Rail, nor its servants, agents or employees, accept any liability whatsoever for any injury or incidents to passengers or their belongings. The passenger hereby waives any claim which he/she may have against Rovos Rail Tours (Pty) Ltd, its servants, agents, employees or subcontractors (all of the aforementioned being collectively referred to as "Rovos Rail") for any injury and/or loss of any nature whatsoever (including, without limiting the generality of the a foregoing, consequential loss) arising for any reason of any nature whatever directly or indirectly out of any aspect of the tour including, without limiting the generality of the a foregoing, any form of transport used for the purpose of the tour. This waiver shall be binding on the passenger's executors, heirs, trustees and dependents. The passenger records that all the services and facilities provided to the passenger are accepted voluntarily and with full knowledge that they may expose the passenger to injury, danger or loss. The passenger further records that any statement, representation or information given to him/her by Rovos Rail shall, unless given in writing, not prejudice this waiver in any manner whatsoever. The passenger indemnifies Rovos Rail in respect of any claim that may be made by any third party against it arising out of any claim in respect of which the passenger gives the aforementioned waiver.

This agreement shall be governed solely by laws of the Republic of South Africa.

Whether the Passenger returns a signed copy of these conditions or not, the conditions will be deemed to have been accepted and will be in force upon confirmation of the booking.

I, or the person/s on whose behalf I am making this booking have read and accepted the booking conditions above

Date of Trip:	Route:	Passenger Signature:
Passenger Name:		

Head Office, P O Box 2837 Pretoria 0001 Gauteng, South Africa
 Tel: (+27 - 12) 315 8242 Fax: (+27 - 12) 323 0843
 Cape Town Office, P O Box 50241 Waterfront 8002, Cape Town
 Tel: (+27 - 21) 421 4020/421 4021 Fax: (+27 - 21) 421 4022
 Email:reservations@rovos.co.za Website: www.rovos.com



The Most Luxurious Train in the World

ROVOS RAIL TERMS AND CONDITIONS ANNUAL JOURNEYS

Dar es Salaam • Namibia • African Collage • Golf Safari • Rovos Air

HOW TO BOOK: Kindly complete the Reservation Form and forward it together with a deposit of 25% of the tour fare. Upon receipt of your signed reservation forms we will, subject to availability, confirm your place on the selected tour. Upon receipt of your deposit (by you or your Travel Agent) your reservation is confirmed and accepted by us. Final payment is due not later than 8 weeks prior to departure.

CANCELLATION OF CONFIRMED RESERVATIONS

Please Note: Cancellation fees will not be waived. We insist that trip cancellation insurance be purchased.
 Cancellations received more than 12 weeks prior to departure are subject to a cancellation fee of 10% of the per person tour price.
 Cancellations received between 12 and 8 weeks prior to departure are subject to a fee of 25% of the per person tour price.
 Cancellations received between 8 and 4 weeks prior to departure are subject to a fee of 50% of the per person tour price
 Cancellations received within the 4-week period are subject to forfeiture of the entire tour price.

PAYMENT SCHEDULE ALLOCATIONS AND GROUP RESERVATIONS (10 pax or more)

At 9 months out a non-refundable deposit/incremental payment of 10% of the tour price is required.
 At 6 months out a non-refundable deposit/incremental payment of 20% of the tour price is required.
 At 4 months out a non-refundable deposit/incremental payment of 20% of the tour price is required.
 At 2 months out a non-refundable payment/incremental payment of 100% of tour price is required.

<p>The Rate (Per Person) Includes:</p> <ul style="list-style-type: none"> • Three superb meals daily, all alcoholic and other beverages • Sightseeing excursions accompanied by a qualified tour guide • Entrance fees to places of interest • 24 hour full room service and bar facilities • Government Tax • Limited laundry service <p>Off Train Accommodation (Per Person) The Price Includes:</p> <ul style="list-style-type: none"> • Accommodation • Meals taken at the game reserve, hotel or resort depending upon tour chosen <p>Not Included In Off Train Accommodation:</p> <ul style="list-style-type: none"> • Off train beverages • Off train laundry • Telephone calls • Memorabilia purchases at game lodge or hotel <p>Not Included: Staff Gratuities and off train/plane beverages</p> <p>Scheduling Times & Routes: We cannot be held liable for any delays due to trains not running to schedule. Off-train excursions cannot be guaranteed and will only be undertaken if time and circumstances permit. Departure and arrival times are approximate and cannot be guaranteed. We reserve the right to alter our routing at any time between departure and arrival points.</p> <p>Passports & Visas: The onus is upon the client to ensure that passports and visas, as may be required, are valid.</p>	<p>Changes: Rovos Rail reserves the right to amend the tour price at any time prior to written confirmation of the reservation. Rovos Rail further reserves the right to cancel or amend any sight seeing excursions or the tour departure dates provided they can offer the passenger alternative sight-seeing excursions or departure dates. Rovos Rail is not responsible for any delay or changes in tour arrangements that may be caused by natural or other factors beyond the control of Rovos Rail. There will be no refunds for any part of the tour that might be missed due to personal reasons.</p> <p>Photography: Rovos Rail reserves the right without notice to make use of any photography/film taken on the tour by our staff for general publicity purposes without payment or permission.</p> <p>Health: Passengers are advised that if visiting Botswana, Zimbabwe, Zambia, Tanzania, Kruger Park, Swaziland and Victoria Falls anti-malarial precautions should be taken as may be prescribed.</p> <p>Prices: We will do our utmost to keep to the prices published. If however, increases are forced on us we reserve the right, prior to confirmation, to amend the tour price.</p> <p>Children: special terms and conditions on request.</p> <p>Maximum Train Capacity:</p> <ul style="list-style-type: none"> • Classic 1: 36 suites • Classic 2: 36 suites <p>We reserve the right to increase or decrease accommodation capacity as circumstances may require</p>
---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------

OF SPECIAL NOTE: Although certain limited insurances have been arranged, neither Rovos Rail Tours (Pty) Ltd, nor its servants, agents or employees, shall be liable for any loss or damage to passengers' luggage or effects. Insofar as one of the tours may include a visit to a Game Reserve and whilst attacks by wild animals are extremely rare, similarly neither Rovos Rail, nor its servants, agents or employees, accept any liability whatsoever for any injury or incidents to passengers or their belongings. The passenger hereby waives any claim which he/she may have against Rovos Rail Tours (Pty) Ltd, its servants, agents, employees or subcontractors (all of the aforementioned being collectively referred to as "Rovos Rail ") for any injury and/or loss of any nature whatsoever (including, without limiting the generality of the foregoing, consequential loss) arising for any reason of any nature whatever directly or indirectly out of any aspect of the tour including, without limiting the generality of the foregoing, any form of transport used for the purpose of the tour. This waiver shall be binding on the passenger's executors, heirs, trustees and dependents. The passenger records that all the services and facilities provided to the passenger are accepted voluntarily and with full knowledge that they may expose the passenger to injury, danger or loss. The passenger further records that any statement, representation or information given to him/her by Rovos Rail shall, unless given in writing, not prejudice this waiver in any manner whatsoever. The passenger indemnifies Rovos Rail in respect of any claim that may be made by any third party against it arising out of any claim in respect of which the passenger gives the aforementioned waiver. This agreement shall be governed solely by laws of the Republic of South Africa.

Whether the Booking Agent returns a signed copy of these conditions or not, the conditions will be deemed to have been accepted and will be in force upon confirmation of the booking.

I, or the person/s on whose behalf I am making this booking, have read and accepted the booking conditions above.

Date of Trip:	Route:	Agent Signature:
Agent Name:		

Head Office, P O Box 2837 Pretoria 0001 Gauteng, South Africa
 Tel: (+27 - 12) 315 8242 Fax: (+27 - 12) 323 0843
 Cape Town Office, P O Box 50241 Waterfront 8002, Cape Town
 Tel: (+27 - 21) 421 4020/421 4021 Fax: (+27 - 21) 421 4022
 Email:reservations@rovos.co.za Website: www.rovos.com



The Most Luxurious Train in the World

ROVOS RAIL TERMS AND CONDITIONS FOR CAPE TO CAIRO 2010

HOW TO BOOK: Kindly complete the Reservation Form and forward it together with a non-refundable deposit of 10% of the tour fare. Upon receipt of your signed reservation form we will, subject to availability, confirm your place on the selected tour. Upon receipt of your deposit (by you or your Travel Agent) your reservation is confirmed and accepted by us. Final payment is due not later than 12 weeks prior to departure.

PAYMENT SCHEDULE AND CANCELLATION OF CONFIRMED RESERVATIONS

Please Note: Cancellation fees will not be waived. We insist that trip cancellation insurance be purchased.

At 12 months out a non-refundable deposit/incremental payment of 25% of the tour price is required.

At 9 months out a non-refundable deposit/incremental payment of 50% of the tour price is required.

At 6 months out a non-refundable deposit/incremental payment of 75% of the tour price is required.

At 3 months out a non-refundable payment/incremental payment of 100% of tour price is required.

The Rate (Per Person) On Board The Train Includes:

- Three superb meals daily, all alcoholic and other beverages
- Sightseeing excursions accompanied by a qualified tour guide
- Entrance fees to places of interest
- 24 hour full room service and bar facilities
- Government Tax
- Limited laundry service

Off Train Accommodation (Per Person) The Price Includes:

- Accommodation
- Meals taken at the game reserve, hotel or resort depending upon tour chosen

Not Included In Off Train Accommodation:

- Off train beverages
- Off train laundry
- Telephone calls
- Memorabilia purchases at game lodge or hotel

Not Included: Staff Gratuities and off train/plane beverages

Scheduling Times & Routes: We cannot be held liable for any delays due to trains/planes not running to schedule. Excursions cannot be guaranteed and will only be undertaken if time and circumstances permit. Departure and arrival times are approximate and cannot be guaranteed. We reserve the right to alter our routing at any time between departure and arrival points.

Passports & Visas: The onus is upon the client to ensure that passports and visas, as may be required, are valid.

Changes: Rovos Rail reserves the right to amend the tour price at any time prior to written confirmation of the reservation. Rovos Rail further reserves the right to cancel or amend any sight seeing excursions or the tour departure dates provided they can offer the passenger alternative sight-seeing excursions or departure dates. Rovos Rail is not responsible for any delay or changes in tour arrangements that may be caused by natural or other factors beyond the control of Rovos Rail. There will be no refunds for any part of the tour that might be missed due to personal reasons.

Photography: Rovos Rail reserves the right without notice to make use of any photography/film taken on the tour by our staff for general publicity purposes without payment or permission.

Health: Passengers are advised that anti-malarial and yellow fever precautions may be required in the countries being visited and should be taken as may be prescribed.

Prices: We will do our utmost to keep to the prices published. If however, increases are forced on us we reserve the right, prior to confirmation, to amend the tour price.

Children: special terms and conditions on request.

Maximum Train Capacity:

- Classic Train: 36 suites

We reserve the right to increase or decrease accommodation capacity as circumstances may require

OF SPECIAL NOTE: Although certain limited insurances have been arranged, neither Rovos Rail Tours (Pty) Ltd, nor its servants, agents or employees, shall be liable for any loss or damage to passengers' luggage or effects. Insofar as one of the tours may include a visit to a Game Reserve and whilst attacks by wild animals are extremely rare, similarly neither Rovos Rail, nor its servants, agents or employees, accept any liability whatsoever for any injury or incidents to passengers or their belongings. The passenger hereby waives any claim which he/she may have against Rovos Rail Tours (Pty) Ltd, its servants, agents, employees or subcontractors (all of the aforementioned being collectively referred to as "Rovos Rail") for any injury and/or loss of any nature whatsoever (including, without limiting the generality of the foregoing, consequential loss) arising for any reason of any nature whatever directly or indirectly out of any aspect of the tour including, without limiting the generality of the foregoing, any form of transport used for the purpose of the tour. This waiver shall be binding on the passenger's executors, heirs, trustees and dependents. The passenger records that all the services and facilities provided to the passenger are accepted voluntarily and with full knowledge that they may expose the passenger to injury, danger or loss. The passenger further records that any statement, representation or information given to him/her by Rovos Rail shall, unless given in writing, not prejudice this waiver in any manner whatsoever. The passenger indemnifies Rovos Rail in respect of any claim that may be made by any third party against it arising out of any claim in respect of which the passenger gives the aforementioned waiver. This agreement shall be governed solely by laws of the Republic of South Africa.

Whether the Booking Agent returns a signed copy of these conditions or not, the conditions will be deemed to have been accepted and will be in force upon confirmation of the booking.

I, or the person/s on whose behalf I am making this booking, have read and accepted the booking conditions above

Date of Trip:	Route:	Agent Signature:
Agent Name:		